BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF DELAWARE

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)	PSC DOCKET NO. 14-193
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ORDER NO. 10129

AND NOW, this 2nd day of November 2022, the Delaware Public Service Commission ("Commission") determines and orders the following:

WHEREAS, on October 21, 2022, Delmarva Power & Light Company ("Delmarva") filed with the Commission a Request to Revise Its Arrearage Management Program Tariff (the "Application") the above-captioned docket seeking approval of said Application and approval of attendant changes to Tariff Leaf Nos. 126a (Electric) and 89a (Gas) to become effective November 2, 2022, and

WHEREAS, as set forth in the Application, pursuant to the terms of the Amended Settlement Agreement in this docket, Paragraph 7 of Exhibit "A" to Order No. 8952, the merger of Delmarva Power and Exelon Utilities was approved; and

WHEREAS, Delmarva Power worked with Commission Staff, the Division of the Public Advocate ("DPA") and other interested stakeholders to develop in good faith a mutually agreeable Arrearage Management Program ("AMP") for low-income customers in arrears; and

WHEREAS, funds in the amount of \$4,053,618.002 were available for the AMP ("Program Funding"), and the disbursement of the Program Funding was approved in Order Nos. 8952 and 9198 and disbursed in accordance therewith between 2019 and 2021 as set forth in the Application; and

WHEREAS, on December 12, 2021, the Company submitted its Final Program Report which stated that the total arrearage forgiveness for the program was \$2,143,732.77, with a remaining balance of \$1,909,885.23; and

WHEREAS, the Company met multiple times with Staff and the DPA to discuss the program results, lessons learned, and options to disburse the remaining \$1,909,885.23 ("Excess AMP Funds"); and

WHEREAS, on September 28, 2022, the Company, Staff, and DPA ("Parties") agreed to a methodology to disburse the Excess AMP Funds, similar to the Arrears Forgiveness that was agreed to in March 2016 (Docket No. 14-193, Order No. 9032, Amended Settlement Agreement, Paragraph 77); and

WHEREAS, the Parties agreed that the Excess AMP Funds disbursement mechanism would be memorialized as a tariff modification; and

WHEREAS, a customer is eligible for Excess AMP Funds disbursement if: (a) the customer has open charges existing prior to the commencement date agreed to by Staff, DPA and Delmarva Power; (b) the customer was not required to participate in the AMP Pilot; (c) all low-income customers, irrespective of whether they have an active medical certification on file with Company, are eligible for Excess AMP Funds distribution; (d) the customer has not currently been disconnected for non-payment for more than 90 days; and (e) Delmarva Power

has not determined that there is evidence of fraud associated with the customer's account. The maximum amount that will be forgiven per customer is \$6,000.00. The Excess AMP Funds will first be applied to the customer's oldest balance, and then in succession to the next oldest balance, up to the date agreed upon above; and

WHEREAS, if there are any funds remaining after the Excess AMP Funds are distributed, Delmarva Power, Staff, and DPA will work together to determine how they should be distributed; and

WHEREAS, if the Application is approved by the Commission, the Company will (1) first work with Staff and DPA to determine the date from which all older arrears will be forgiven, (2) effectuate these credits on individual customer accounts within sixty (60) days from approval, and (3) report the results to Staff and DPA.

NOW THEREFORE, IT IS HEREBY ORDERED BY THE AFFIRMATIVE VOTE OF NOT FEWER THAN THREE COMMISSIONERS:

- 1. The Commission finds and determines that the Excess AMP Funds disbursement as set forth in the Application is consistent with the public interest.
- 2. The Commission hereby approves the AMP Pilot Program Rider revisions as outlined in the Application and Tariff Leaf Nos. 126a (Electric) and 89a (Gas) shall become effective November 2, 2022.
- 3. Delmarva is hereby put on notice that it will be charged the costs incurred by the Commission Staff and the Division of the Public Advocate in connection with this proceeding under the provisions of 26 *Del. C.* § 114(b)(1).
- 4. That the Commission reserves the jurisdiction and authority to enter such further Orders in this matter as may be deemed necessary or proper.

BY ORDER OF THE COMMISSION:

	Dallas Winslow, Chairman
	Joann Conaway, Commissioner
	Harold Gray, Commissioner
	Manubhai "Mike" Karia, Commissioner
	Kim F. Drexler, Commissioner
ATTEST:	
Dance Wickenson Countries	
Donna Nickerson, Secretary	